

Making access to services easier

Introducing Horizon Blue Cross Blue Shield of New Jersey's Member Portal

The Member Portal is Horizon Blue Cross Blue Shield of New Jersey's enhanced online service feature that gives you expanded access to information about your health care benefits, claim status and much more. It saves you time by allowing immediate access to important information about your Horizon BCBSNJ health plan.

How can the Member Portal help me?

As a Horizon BCBSNJ member, you can use the Member Portal to:

- Check the status of your claims.
- View referrals and authorizations.
- View enrollment history.
- Request an ID card.

Safe and secure

The Member Portal uses the latest technology to keep your personal information secure. By creating your own account with a personal password, your information remains private.

How can I access the Member Portal?

To become a registered user on the Member Portal, follow these easy steps:

1. Login to Horizon BCBSNJ's Web site at <www.horizon-bcbsnj.com>.
2. Click on the tab that reads "Members."
3. Click the link that reads "Online services."
4. Have your Horizon BCBSNJ ID number ready.

Need assistance?

Please e-mail your questions or feedback to the Member Services Help Desk at <member_portal@horizon-bcbsnj.com>.

Start enjoying the benefits and convenience of the Member Portal today!

At Horizon BCBSNJ, we're dedicated to making things easier for our health plan members. By offering you more service options, the Member Portal is another way we are *Making Healthcare Work* for you.



Horizon Blue Cross Blue Shield of New Jersey

Making Healthcare Work

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